

Advanced Call Manager (ACM)

*for S60 3rd edition and S60 5th edition phones
(Nokia 5800/ N95/ N97/ E65/ E71/E50/E60/E61(i)/E90, Sony Ericsson Satio,
Samsung Omnia HD)*

USER MANUAL

Version 2.71.x195

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Starting Advanced Call Manager

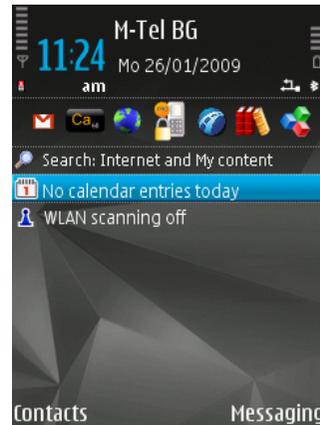
When Advanced Call Manager is active, one of the following indicators appears on your phone's status line:



A different icon appears depending on your **active mode**. (To learn more, [see Chapter 3.3: Active Mode.](#))



The ACM icon in the Applications menu



The ACM indicator on the stand-by status bar

If Advanced Call Manager is not running, you can start it from the Applications menu.

Quick Start Guide

To set up Advanced Call Manager (ACM), do the following:

- Select an action mode.
- *(optional)* Appoint a list of callers.
- Decide what action to take for rejected calls;
- *(optional)* Make additional arrangements, depending on the action. (For instance, if you have set up ACM to answer by SMS, you need to assign a text message template.)

Accept Phonebook Only

You can accept calls from people on your phonebook only, and reject all other calls. To do so:

- Open Advanced Call Manager and click **Active Mode**.
- On the **Mode** page, click **Active Mode** and from the list that appears, select **Accept Phonebook only**.

Accept / Reject All Calls

To accept or reject all incoming calls, open Active Mode and switch to Accept all calls (inactive), or Reject all calls.

Accept / Reject Particular Calls

You can block or accept particular calls. To do so, create a list of the contacts whose calls you want to filter:

- Open ACM and select **Manage Lists**.
- From the **Lists** menu, select **New**.
- Enter a name for your list and click **OK**.
- The empty list opens. From the **Options** menu, select **New**.
- Enter the person's name and telephone number, and when ready, click **Done** (right soft key). Repeat the last two steps for every new person you want to put on your list.
- Click **Back** and from the main ACM page, select **Active Mode**. The **Mode** page opens.
- Click Active Mode and select Reject from black list, or Accept from white list.
- Click **Active list**, focus your new list and click **OK**.

Add Contacts from the Phonebook

You can add contacts from your phonebook to a list, so you do not have to enter their numbers manually:

- Open the list where you want to add contacts from the phonebook.
- From the **Options** menu, select **Phonebook**.
- Focus and mark the contacts you need. (To mark an item, simply click it. To mark all items, use **Options > Mark/Unmark>Mark All**.) Click **Done**.

Send Busy Tone

To send a busy tone to all rejected callers:

- Open ACM and click **Default Action**.
- On the Action page, click **Default Action** and select **Send busy tone**.
- Click OK (the left soft key).

Reply by SMS

To send a text message to a rejected caller, under **Default action**, select **Reply by SMS**. Enter the text message you want to send.

Divert Calls

To divert calls to another number, select the **Divert calls to...** action. Type the number when asked.

Schedule Advanced Call Manager

You can schedule ACM to change its settings automatically at a given time. Example:

You want to accept all incoming calls during the day, but only people from your phonebook at night:

- Switch to **Accept all calls** (inactive).
- Save this configuration to a profile called *Day*.
- Switch to **Accept Phonebook**.
- Save this configuration to a profile called *Night*.
- Go to the **Scheduler** page and create two schedule entries respectively for your *Day* and *Night* profiles.
- Activate the scheduler by selecting **Enable**.

Select Custom Actions for Different Callers

You can set up different response actions for different calls. Example:

You need to avoid two callers, your boss and your boyfriend. You want to send a busy tone to your boss, and a text message to your boyfriend. To do so:

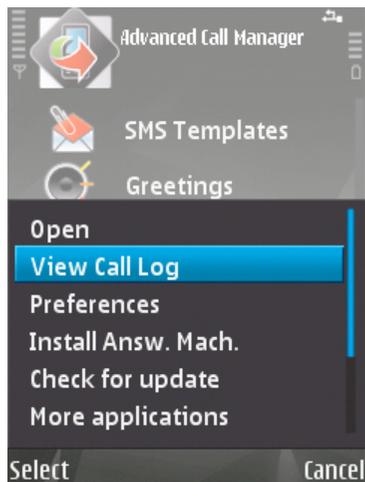
- Create a list with the phone numbers you want rejected.
- On the **Mode** page, under **Active Mode**, select **Reject all personal**. Assign the list you created.
- Open the list and select **Send busy tone** for your boss, and **Reply by SMS** for your boyfriend. Create the text message and assign it.

Setting up Advanced Call Manager

Main menu



The main screen in ACM



The Options menu in ACM

The main menu in Advanced Call Manager provides quick access to some application features and preferences. You can open the main menu by pressing **Options** while you are in the ACM.

The following options are available through the menu:

- **Open**
Opens the currently selected item in the ACM main screen
- **View Call Log**
Shows the phone call log, where blocked calls are listed.
- **Preferences**
Allows you to edit various settings. (To learn more, [see Chapter 3.2: Preferences.](#))
- **Install Answ. Mach.**
Menu item that allows you to set up and configure answering machine to be used in case you have selected this as a Default Action.
- **Check for update**
Checks for an update using the built-in web browser.
- **More applications**
Provides information about other Melon Mobile applications using the built-in web browser.
- **Help**
Opens a help file.
- **About**
Shows brief information about the product and the author.
- **Exit**
Closes the application. Use the **Hide** option if you want ACM to continue catching calls in the background.

Preferences



The Preferences page,
General tab



The Preferences page,
Lines tab

To modify the performance of ACM and set up your personal preferences for how the software should manage certain situations, you can use the Preferences form. To access the Preferences, from the main screen in Advanced Call Manager, click **Options**, and then select **Preferences**.

The following list of features appears:

- **Auto Run**

This feature automatically activates Advanced Call Manager whenever the phone is turned on. By default **Auto Run** is OFF.

- **Show Indicator**

Shows the appropriate indicator icon on the status bar of the phone. By default the indicator is ON.

- **System Application**

Makes ACM a Symbian OS system application. This will ensure that it does not get closed down by the Symbian OS low memory framework or by the backup framework. By default it is turned OFF.

Note. If you attempt to back up your device using PC Suite and **System Application** is ON, PC Suite will find ACM locked. Exit ACM in advance.

- **Answ. Mach. After (for Nokia devices only)**

Defines the delay of the answering machine in seconds. The default value is 0 seconds – that is, incoming calls are answered immediately.

- **Max Msg. Duration (for Nokia devices only)**

Defines the maximum voice message duration in seconds. The default value is 60.

- **Voice line (1/2)**

Specifies that the application takes control of voice calls. By default **Voice line** is OFF.

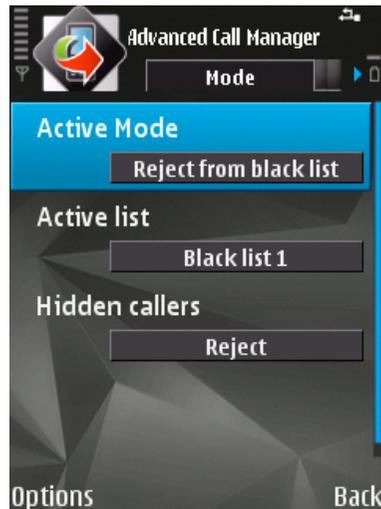
- **Data/Video line**

Specifies that the application takes control of data/3G video calls. By default **Data/Video line** is OFF.

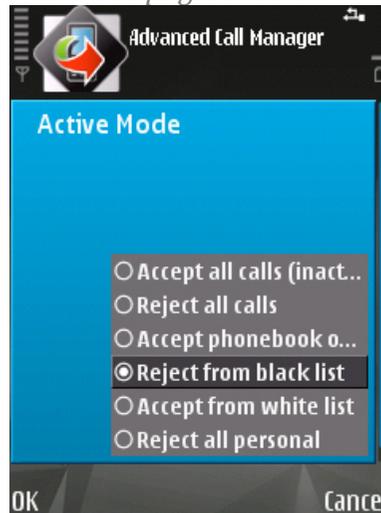
- **Fax line**

Specifies that the application takes control of fax calls. By default **Fax line** is OFF.

Active Mode



The Mode page



The Active Mode list

The Active Mode defines whether your phone accepts or rejects certain calls and what groups of callers should be accepted or rejected. The currently used active mode appears on your phone's status line.

To access and change the active mode, open Advanced Call Manager and select **Active Mode**. Then pick one of the following modes:

Accept all calls (inactive)

The phone will accept all incoming calls.



Reject all calls

The phone will reject all incoming calls.



Accept Phonebook

The phone will accept incoming calls only from people listed in the Phonebook.



Reject from black list

The phone will reject incoming calls from people on a black list. (To learn more, see [Chapter 3.6: Black Lists and White Lists](#) and [Chapter 3.7: Editing Lists](#).)



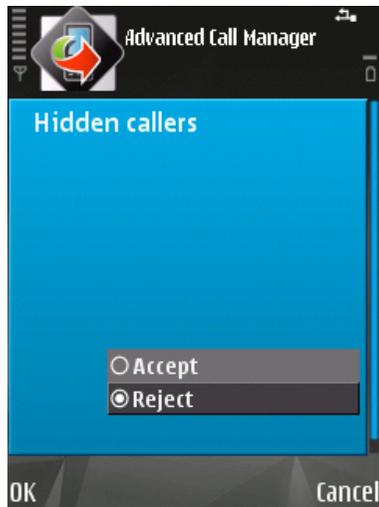
Accept from white list

The phone will accept incoming calls only from people on a white list. (To learn more, see [Chapter 3.6: Black Lists and White Lists](#) and [Chapter 3.7: Editing Lists](#).)



Reject all personal

The phone will reject incoming calls from a black list and will respond to each caller with a different action, depending on your custom settings. (To learn more, see [Chapter 3.5: Default Rejected Calls Action](#) and [Chapter 2.9: Select Custom Actions for Different Callers](#).)



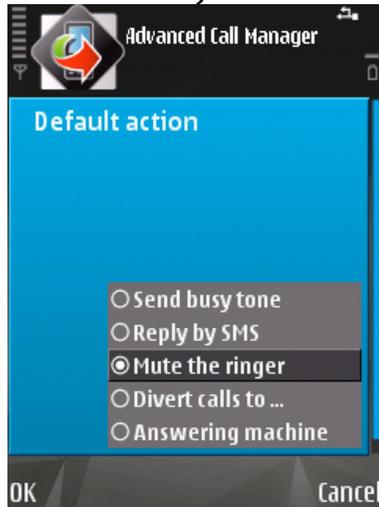
The Hidden callers page

Hidden Callers

Hidden callers are all callers whose phone number cannot be retrieved (“withheld” or “private” numbers). You can set up your phone to accept or reject hidden callers (unless you have set Advanced Call Manager to reject all calls – if so, hidden callers are also rejected and you do not need to specify explicitly how they should be handled).

To specify whether you want to reject or accept hidden callers, Open ACM, select **Active Mode**, and then click **Hidden callers**. On the **Hidden callers** page, simply select **Accept** or **Reject** from the options, and then click **OK**.

Default Rejected Calls Action



*The Default action page
(*Answering Machine option is not
present in Samsung S60 3rd edition
devices)*

On the **Action** page, you can define a response action for rejected incoming calls. To access the **Action** page, open Advanced Call Manager and select **Default Action**. The following default actions are possible for rejected calls:

- **Send busy tone**

Your phone will hang up without any additional action.

- **Reply by SMS**

Your phone will hang up and will send a text message to the caller. You need to create the auto-reply message to enable this action. (To learn more, see [Chapter 3.8: SMS Templates.](#))

- **Mute the ringer**

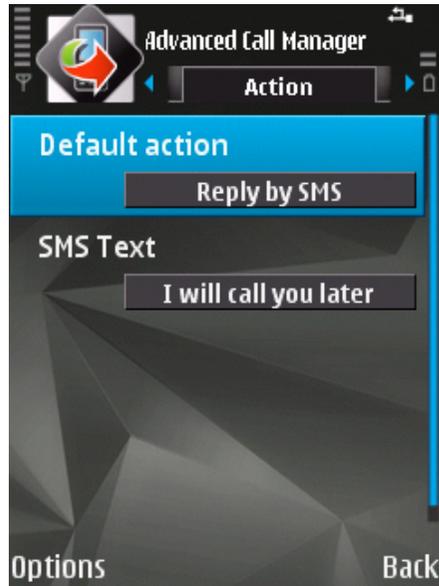
You will not hear rejected incoming calls.

- **Divert calls to ...**

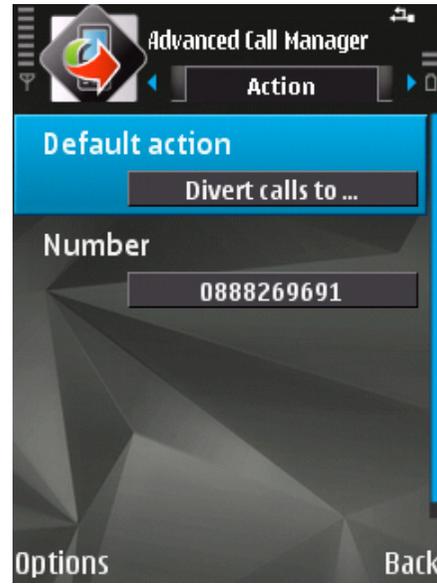
Rejected incoming calls will be diverted to a number you define. This option activates the “Divert When Busy” mobile operator service.

- **Answering machine (*,**)**

Your phone will answer the call, play a greeting you have recorded in advance, and record the caller’s voice message from the telephony downlink.



The Reply by SMS page



The Divert calls to... page

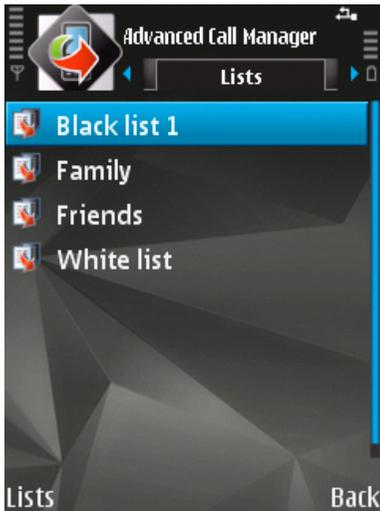


The Answering machine page

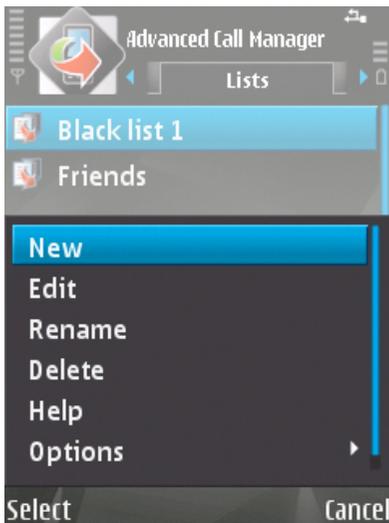
(*) Note for Nokia S60.3.1 and Nokia S60 3.2 users: Upon first usage you need to activate the answering machine functionality APS Server should be installed to enable the answering machine. You can follow the instructions provided by the application.

() Note for Samsung S60 3rd edition users:** The answering machine functionality is available for Nokia S60 3rd edition devices only.

Black Lists and White Lists



The Lists page



The Lists menu

The lists page allows you to create and manage your custom lists of callers to be rejected or accepted.

To access the **Lists** page, open ACM and select **Manage Lists**.

The following commands are available:

- **New**

Starts the creation of a new list.

- **Edit**

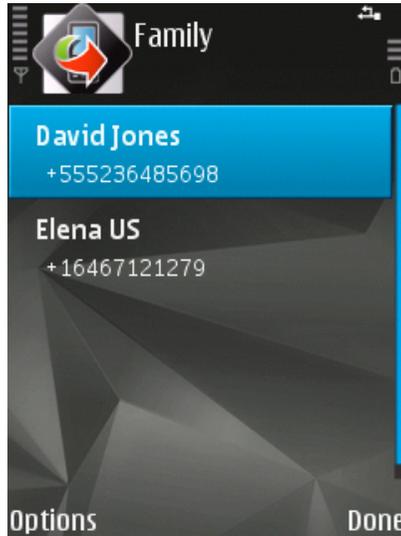
Starts editing an existing list.

- **Rename**

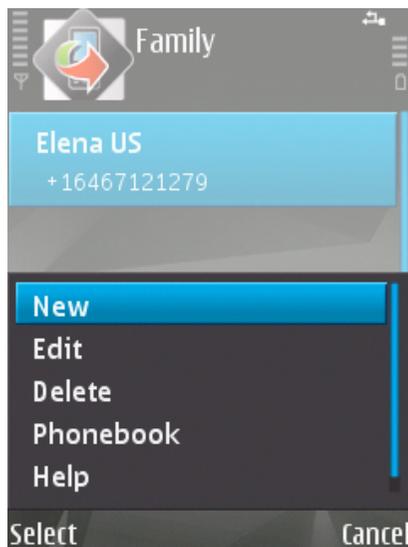
Renames an existing list.

- **Delete**

Deletes an existing list. You cannot delete a list if it is currently in use by the application.



A list with two contacts



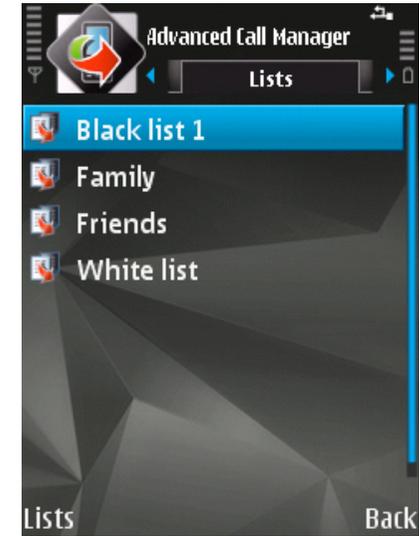
The Options menu of a list

Editing Lists

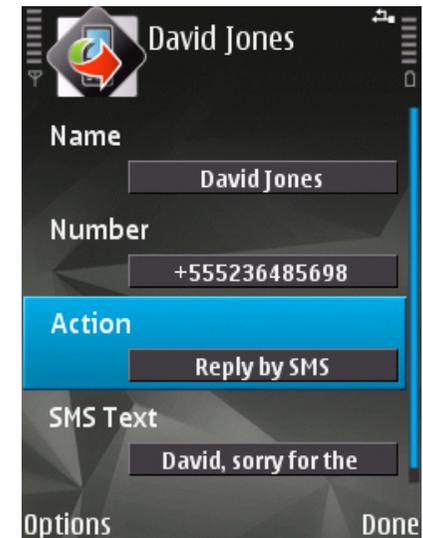
To edit a list, open Advanced Call Manager and select **Manage Lists**.

Open the list you want to edit and do the following:

- To create a new list entry, from the **Options** menu (the left soft key), select **New**.
- To edit a list entry, click the entry and then click the field you want to edit (**Name**, **Action**, etc.).
- To delete an entry, focus the desired entry, and then from the **Options** menu select **Delete**.
- To import one or more entries from the phonebook, from the **Options** menu select **Phonebook**. Mark the desired contact(s) and click **Done**.



Options for a list entry



SMS Templates



The Texts page

You can send a text message to rejected calls by using the **Reply by SMS** action. Text messages are maintained from the **Texts** page. To access the **Texts** page, open Advanced Call Manager and select **SMS Templates**.

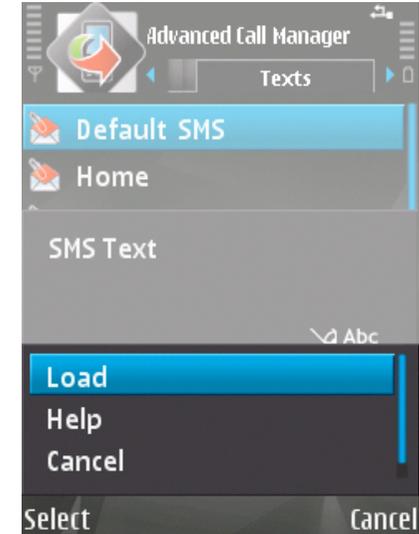
Here you can create new SMS templates or edit, rename and delete existing templates.

To create a new template,

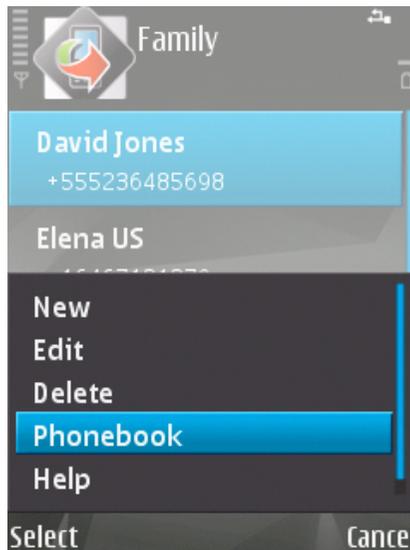
- Click the **Texts** button (left soft key) and select **New**. SMS templates have two fields: **Name** and **SMS Text**. When ready, click **Done** (right soft key).

To edit an existing template,

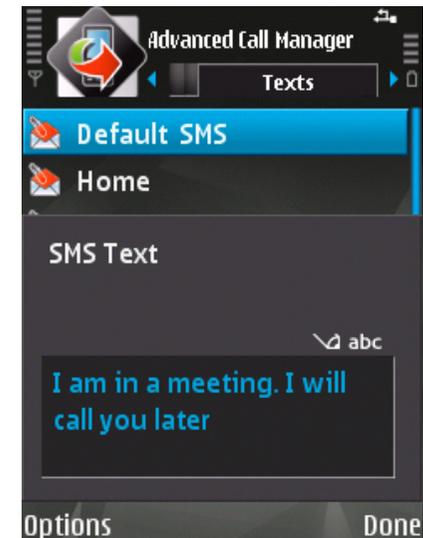
- From the **Options** menu select **Edit**. Type the text or load from other available templates.



Options for the SMS Text field



The Texts menu on the Texts page



The SMS Text field

Voice Greetings



The Greetings page

You can reply to rejected calls using voice greetings you have previously recorded. To do this, select the answering machine action (see [Chapter 3.5: Default Rejected Calls Action](#)).

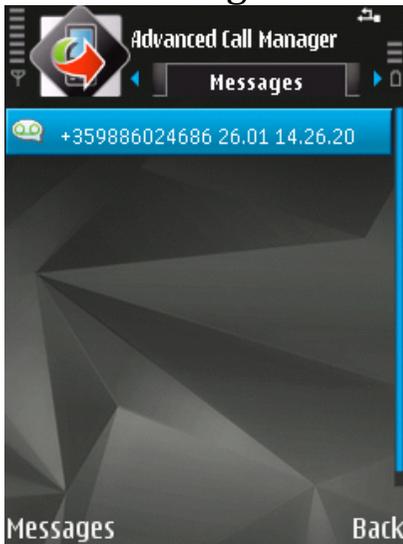
Voice greetings are created and maintained on the **Greetings** page. To access the **Greetings** page, open ACM and select **Greetings**.

Use the *Greetings menu* to **Record new**, **Play** current, **Rename** or **Delete** voice greeting items for different occasions.

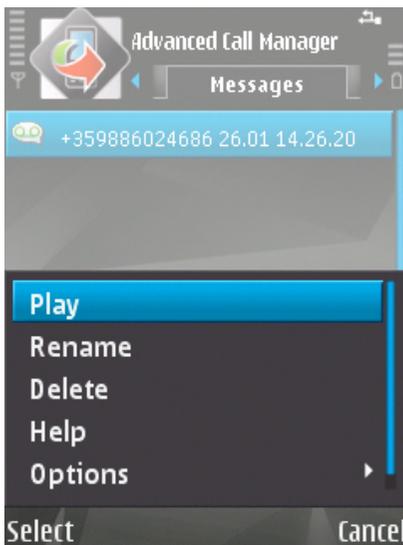


Important Note for Samsung S60 3rd edition users: This tab is available in Nokia devices only.

Voice Messages



The Messages page



The Messages menu

Advanced Call Manager allows you to record voice messages from rejected callers. You can later listen to the messages from the **Messages** page.

To access the **Messages** page,

- Open ACM and select **Messages**.

You can play, rename and delete messages from the commands available on the **Messages** menu (left soft key).

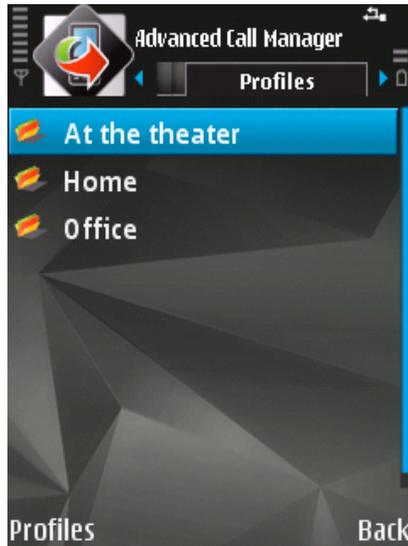
Messages are automatically recorded and stored here. The default name format for the files is *[PhoneNumber Date Time]*, for example +123456789 21.05 20.23.19.

If the caller does not want to leave a message and hangs up during the greeting, the application will notify you that a call was registered and will direct you to the incoming call log of the device to check who the caller was.



Important Note for Samsung S60 3rd edition users: This tab is available in Nokia devices only.

Profiles



The Profiles page

Advanced Call Manager allows you to save your custom combinations of settings in profiles. You can easily change your settings with a few clicks.



Tip. You can also have ACM switch between profiles depending on your location or on the time: simply activate the **Locator** and **Scheduler** features. (See [Chapter 3.12: Scheduler](#) and [Chapter 3.13: Locator](#).)

Profiles are maintained on the **Profiles** page. To access the **Profiles** page, open ACM and click **Profiles** from the main screen.

You can open, create, rename and delete profiles here.

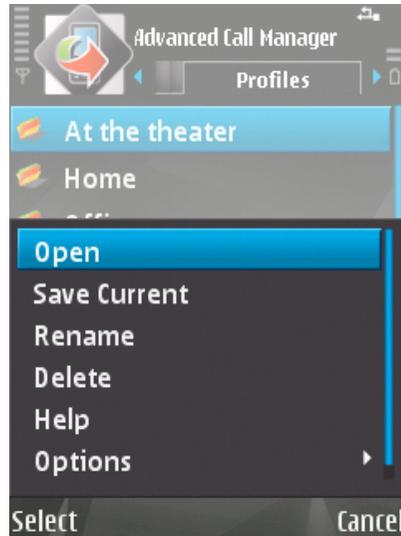


Tip. Please note that you do not create a new profile from scratch but you save a currently set-up configuration as a profile.

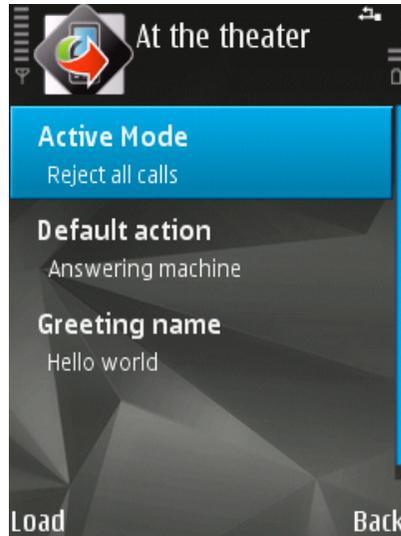
The following commands are available from the **Profiles** menu (left soft key):

- **Open**

Shows information about the specified profile (active mode, hidden callers, default action values, etc.).



The Profiles menu



Inside a Profile item

When you open a profile, you can press **Load** (the left soft key) to enable the current settings.

- **Save Current**

Saves the current configuration to a profile.

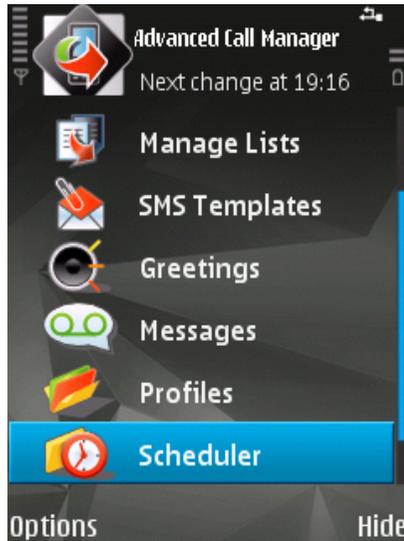
- **Rename**

Renames the specified profile.

- **Delete**

Deletes the specified profile.

Scheduler

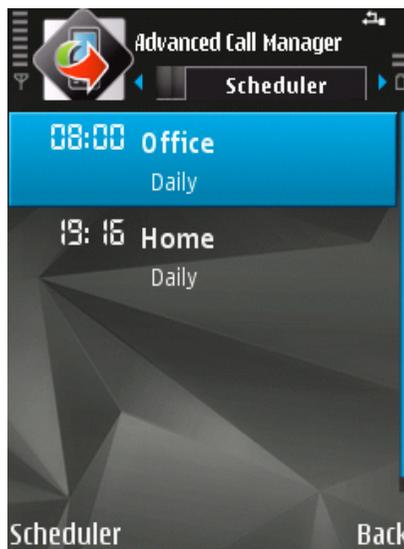


ACM main page: Scheduler is active

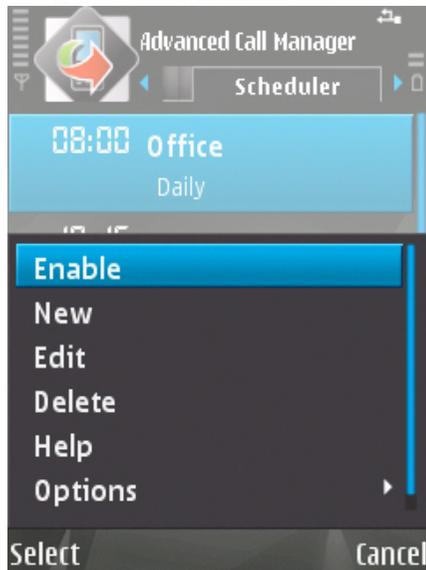
You can set up your own schedule of different Profiles to be activated in ACM, depending on the time of the day. This is done in the **Scheduler** page.

If a schedule is active, for your convenience this will be visible in the main Advanced Call Manager page just below the application name. You will be able to see the time when the profile will be changed.

To access the **Scheduler** page, open Advanced Call Manager and click **Scheduler**.



The Scheduler page



The Scheduler menu

With the commands available from the **Scheduler** menu (left soft key) you can enable, create, edit and delete schedules:

- **Enable/Disable**

Turns a schedule ON and OFF.

- **New**

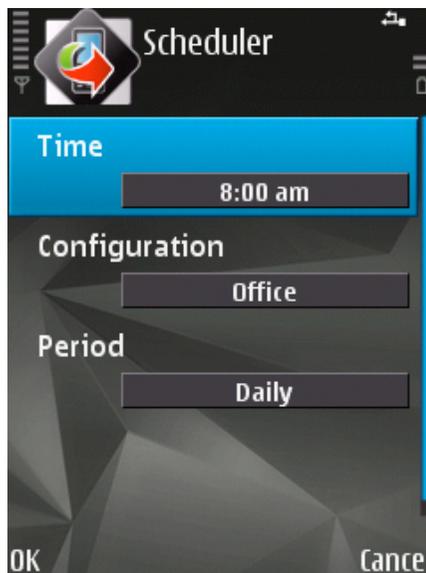
Creates a new schedule. The period option (Daily/Once) specifies when the entry has to be activated (every day or once). "Once" entries are deleted from the schedule after their completion.

- **Edit**

Edits the specified schedule entry.

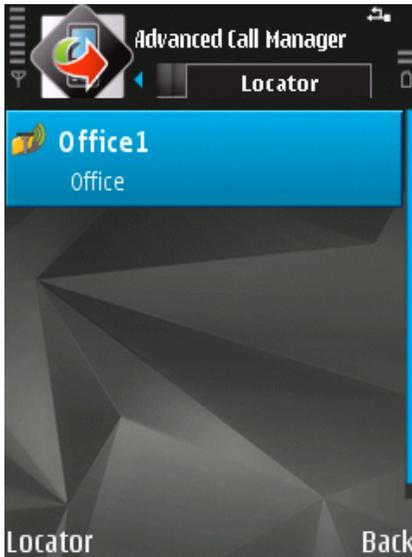
- **Delete**

Deletes the specified schedule entry.

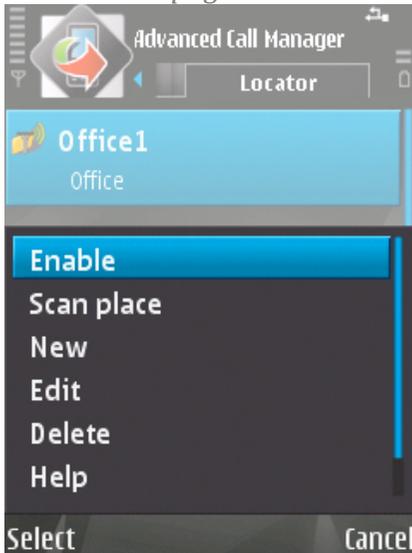


A schedule entry

Locator



The Locator page



The Locator menu

Profiles can change automatically depending on where you are. To do this, you need to find the ID of the current cell and set up the **Locator** feature.

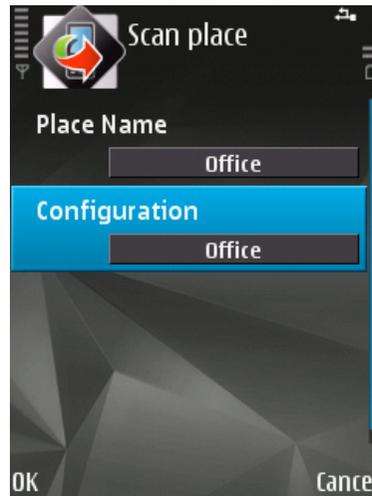
To access the **Locator** page,

- Open Advanced Call Manager and select **Locator**.

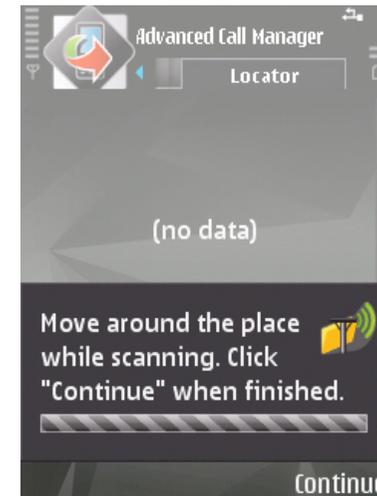
The following commands are available from the **Locator** menu (left soft key):

- **Enable/Disable**
- **Scan place**

It is possible that more than one cells are connected to the location. Enter a name for the place, then under **Configuration**, state which profile you want to use for the place. Click **OK** and follow the instructions of the scanner.



Scan place



Scanning in process

- **New**

Creates a new location associated with the current cell.

- **Edit**

Edits the specified location.

- **Delete**

Deletes the specified location.



Contact Information

You can find more of our applications at <http://www.melonmobile.com/MainMenu/Products.aspx> and <http://melonmobile.mobi>.

For customer support, please write to support@melonmobile.com.

For sales and distribution inquiries, please write to sales@melonmobile.com.