

Topping Up

Which method will you use to top up your mobile?

- Online
- By text
- E top-up
- E voucher
- Cashpoint
- The legal stuff

£10 weekly top up rewards

Weekend talk

- If you are a pay as you go customer, you can opt in to our Weekend Talk reward by texting WEEKEND TALK to 441. We'll send you a text to let you know it's worked.
- Successfully top-up £10 between one minute in the morning on Monday and midnight on Friday and we'll give you unlimited calls to other T-Mobile customers that weekend. We'll send you a text to let you know that you've earned the reward and when your free minutes start.
- Providing you have stayed a member of Weekend Talk throughout the week, we'll add your free minutes to your account at one minute in the morning that Saturday. You then have til midnight on Sunday to use your free minutes to call from the UK to customers of T-Mobile in the UK
- We'd like to remind you that your terms and conditions say that you mustn't use our services to do anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking this condition if you call more than 90 different phone numbers over the course of the weekend with your reward. Remember, we're free to decide that other types of use may also be breaking this condition. If you do break this condition, we'll disconnect your SIM card from our network without giving you any advance warning.
- We reserve the right to close Weekend Talk at any time. We will give you reasonable notice if we decide to do this.
- We're afraid that you can only be part of one of our top-up reward offers at any time. If you try to opt in to more than one offer, you'll be a member of the last offer that you successfully opted in to. And remember, if you've swapped your credit for one of our 30 day talk, text or talk and text Boosters you can't be part of any top-up reward.
- You can opt out of Weekend Talk reward anytime by texting STOP WEEKEND TALK to 441.

£10 Weekend credit

- If you are a pay as you go customer, you can opt in to our Weekend Credit reward by texting WEEKEND CREDIT to 441. We'll send you a text to let you know when it's worked.
- To qualify for your £10 free promotional credit, successfully top up at least £10 between one minute in the morning on Monday and midnight on Friday. We'll send you a text to let you know when you've done it.
- Your promotional credit can be used for calls and texts from the UK to the customers of UK mobile networks and to local and national numbers starting 01, 02 or 03 (excluding Jersey, Guernsey and the Isle of Man). It can also be used for picture messages from the UK to customers of UK mobile networks too.
- Providing you have stayed a member of Weekend Credit throughout the week, we'll add your promotional credit to your account at one minute in the morning that Saturday. You have until midnight that Sunday to use it, or you lose it.
- During that weekend your promotional credit will be used first, then your regular top-up credit. We'll send you a text once you have used up your promotional credit.
- We reserve the right to close opt ins to Weekend Credit anytime. We will give you reasonable notice if we decide to do this.
- We're afraid that you can only be part of one of our top-up reward offers at any time. If you try to opt in for more than one offer, you'll be a member of the last offer you successfully opted in to. And remember, if you've swapped your credit for one of our 30 day talk, text or talk and text Boosters you can't be part of any top-up reward.
- You can opt out of Weekend Credit at anytime by texting STOP WEEKEND CREDIT to 441

Unlimited Weekend Texts

- If you are a pay as you go customer you can opt in to our Weekend Text rewards by texting WEEKEND TEXT to 441. We'll send you a text to let you know it's worked.
- Successfully top up at least £10 between one minute in the morning on Monday and midnight on Friday and we'll give you unlimited weekend texts that weekend. We'll send you a text to let you know you've earned the reward and when your free texts are ready to use.
- Providing you have stayed a member of Weekend Text throughout the week, we'll add your free texts to your account at one minute in the morning that Saturday. You then have til midnight on Sunday to use your free texts in the UK to text customers of any UK mobile network.
- Subject to a fair use policy of 3000 texts in a weekend. If you exceed 3000 in a weekend, we will request that you reduce any future use. If you continue to use more than 3000 texts a weekend, T-Mobile may permanently remove this reward from you.
- We reserve the right to close opt ins to Weekend Texts at any time. We will give you reasonable notice if we decide to do this.
- We're afraid that you can only be part of one of our top-up reward offers at any time. If you try to opt in more than one offer, you'll be a member of the last offer you successfully opted in to. And remember, if you've swapped your credit for one of our 30 day talk, text or talk and text Boosters you can't be part of any top-up reward.
- You can opt out of Weekend Text anytime by texting STOP WEEKEND TEXT to 441

£15 & £20 monthly top up rewards

£15 gets just talk and £20 gets talk and text

Answer centre

- Ask a question

Top FAQs

- How can I pay my bill or top up my account?
- How do I avoid the separate payment handling charge?
- How do I check my allowance, balance and unbilled calls?

- More FAQs

Forums

Having a problem and can't find the solution?

Discuss it with other customers on our forums

- Go to T-Mobile forums

Twitter

- Follow us on twitter

@robdicksonuk Hi, the T-Mobile forum advises this will be made available OTA over the next few weeks. Thanks. 5 minutes ago



- If you are a pay as you go customer, you can opt in to our Monthly Talk rewards by texting MONTHLY TALK to 441. We'll send you a text to let you know it's worked.
- Successfully top-up £15 in a calendar month and we'll give you unlimited calls to other T-Mobile customers during the next month. Or successfully top-up £20 in a calendar month and we'll give you unlimited calls and texts to other T-Mobile customers during the next month. We'll send you a text to let you know you've earned the reward and when your reward is ready to use.
- Providing you have stayed a member of Month Talk throughout the month, we'll add your free minutes and/or texts to your account at one minute in the morning on the first day of the next month. You then have that whole month to use your reward. We'll let you know when this month is about to finish.
- You can use your free minutes to call from the UK to customers of T-Mobile in the UK. You can use your free texts to send texts from the UK to customers of T-Mobile in the UK.
- We'd like to remind you that your terms and conditions say that you mustn't use our services to do anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking this condition if you call more than 90 different phone numbers or text more than 200 different numbers over the course of the month with your reward. Remember, we're free to decide that other types of use may also be breaking this condition. If you do break this condition, we'll disconnect your SIM card from our network without giving you any advance warning.
- We reserve the right to close Monthly talk at any time. We will give you reasonable notice if we decide to do this.
- We're afraid that you can only be part of one of our top-up reward offers at any time. If you try to opt in to more than one offer, you'll be a member of the last offer that you successfully opted in to. And remember, if you've swapped your credit for one of our 30 day talk, text or talk and text Boosters you can't be part of any top-up reward.
- You can opt out of monthly talk reward at any time by texting STOP MONTHLY TALK to 441

600 Texts and Unlimited Monthly Text

- If you are a pay as you go customer, you can opt in to our Monthly Text rewards by texting MONTHLY TEXT to 441. We'll send you a text to let you know it's worked.
- Successfully top-up £15 in a calendar month and we'll give you 600 free texts to use during the next month. Or successfully top-up £20 in a calendar month and we'll give you unlimited free texts to use during the next month. We'll send you a text to let you know you've earned the reward and when your free texts are ready to use.
- Providing you have stayed a member of Month Text throughout the month, we'll add your free texts to your account at one minute in the morning on the first day of the next month. You then have that whole month to use your free texts in the UK to text customers of any UK mobile network. We'll let you know either once you have used up your 600 texts, or when the month is about to finish, whichever is appropriate.
- We'd like to remind you that your terms and conditions say that you mustn't use our services to do anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking this condition if you text more than 200 different numbers over the course of the month with your reward. Remember, we're free to decide that other types of use may also be breaking this condition. If you do break this condition, we'll disconnect your SIM card from our network without giving you any advance warning.
- We reserve the right to close Monthly Texts at any time. We will give you reasonable notice if we decide to do this.
- We're afraid that you can only be part of one of our top-up reward offers at any one time. If you try to opt in to more than one offer, you'll be a member of the last offer you successfully opted in to. And remember, if you've swapped your credit for one of our 30 day talk, text or talk and text Boosters you can't be part of any top-up reward.
- You can opt out of monthly text reward at any time by texting STOP MONTHLY TEXT to 441.

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